



European Federation
for Services to Individuals

The European Federation for Services to Individuals (**EFSI**) is *the representative body of the Personal and Household Services (PHS) sector in Europe.*



Actively operating through its members across 23 European countries, it brings together national trade associations, employers' organisations, private providers, and companies involved in the enhancement and development of PHS, also termed domestic and home care service at international level.

For more than 15 years, EFSI's activities have been driven by the willingness to *build a favourable business environment, promote adequate regulations* and *improve the image and perception* of the sector in order to foster its growth all over Europe.



Our activities are driven by EFSI's members shared vision that the sector's development should :

- Ensure access to accessible, available, and affordable services to all
- Promote high-quality and user centredness services
- Grant fair working conditions to domestic and care workers, and tackle undeclared work once and for all
- Guarantee fair competition among all providers and all employment models

Follow us



→ Join the domestic services and home care industry's leaders

Network with a unique community of thought leaders and experts from all over Europe

- Learn from your peers
- Share your knowledge
- Contribute to industry development
- Attend dedicated events and find partners

Shape the policy agenda


- Learn about legislative developments
- Engage conversations with key European stakeholders
Policy makers, academics, trade unions, employer associations, etc...
- Influence EU policy
- Raise visibility and reputation of the sector

Access exclusive knowledge

- Insights on markets' trends and regulations throughout Europe, including dedicated sub-sectors analyses
- Policy factsheets and guides
- Contribute to knowledge building and benchmarking on the sector's ecosystem
- Bi-monthly newsletter



Want to learn more about EFSI membership ?

 european federation for services to individuals

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