



European Federation
for Services to Individuals

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EFSI's contribution to the public consultation on the mid-term evaluation of the Structural Reform Support Program (SRSP) 2017-2020

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1. Structural Reform Support Programme (SRSP) Knowledge

1.1 To what extent are you familiar with the Structural Reform Support Programme (SRSP)?

- I have heard about it
- I have been involved in a technical support project as a provider/expert
- I have been involved in a technical support project as a Beneficiary Authority
- I know someone that has been involved in it
- I have never heard about it

1.2 Please let us know whether you have experience with one or more of the following funds and programmes (multiple choice possible).

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; and (5) to the fullest extent. Select "don't know" if you do not know or you have no opinion.

	1	2	3	4	5	Don't know
*The European Regional Development Fund (ERDF)		X				
*The Cohesion Fund (CF)		X				
*The European Social Fund (ESF)				X		
*Fiscalis 2020						X
*Horizon 2020			X			
*Isa2 (Interoperability solutions for Public Administrations, businesses and citizens)						X
Other						

2. SRSP coherence, relevance, effectiveness, efficiency, and EU added value

2.1 Please indicate the extent to which the SRSP and other EU programmes with similar objectives complement each other (i.e. cover aspects and or actions that are not undertaken by the other programme) or create synergies (i.e. they produce a combined effect of greater synergies than the sum of their separate effects).

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; and (5) to the fullest extent. Select "don't know" if you do not know or you have no opinion.

	1	2	3	4	5	Don't know
*The European Regional Development Fund (ERDF)						X
*The Cohesion Fund (CF)						X
*The European Social Fund (ESF)						X
*Fiscalis 2020						X
*Horizon 2020						X
*Isa2 (Interoperability solutions for Public Administrations, businesses and citizens)						X
Other						

2.2 To what extent do you think the SRSP technical support measures provided to Member States promote the implementation of challenges identified in the context of the Economic governance processes of the European Union, such as the European Semester of economic policy coordination?

- Not at all
 To a limited extent
 To some extent
 To a high extent
 To the fullest extent
 Do not know or have no opinion

2.3 To what extent do you believe that the SRSP technical support measures provided to national authorities of the Member States respond to a real need (concerning the design and implementation of reforms), which the EU Member States have experienced or are experiencing?

(The SRSP is expected to contribute to institutional, administrative and growth-sustaining structural reforms in the Member States. The support is provided to national authorities for the implementation of measures aimed at reforming and strengthening institutions, governance, public administration, and economic and social sectors. The overarching goals are enhancing cohesion, competitiveness, productivity, sustainable growth, job creation, and investment, in particular in the context of economic governance processes, including through technical assistance for the efficient, effective and transparent use of the Union funds.)

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; and (5) to the fullest extent. Select "don't know" if you do not know or you have no opinion.

	1	2	3	4	5	Don't know
Governance & public administration						X
Growth & business environment				X		
Labour market, education, health & social services				X		
Revenue administration, tax policy & public financial management				X		
Financial sector & access to finance						X

2.4 To what extent have SRSP technical support measures contributed so far to the achievement of the following objectives?

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; and (5) to the fullest extent. Select "don't know" if you do not know or you have no opinion.

	1	2	3	4	5	Don't know
To support national authorities in the design/implementation of their reforms		X				
To support the national authorities in enhancing their capacity to formulate, develop and implement reform policies and strategies			X			
To support the efforts of national authorities to define and implement appropriate processes and methodologies by taking into account good practices of and lessons learned by other countries in addressing similar situations				X		
To assist the national authorities in enhancing the efficiency and effectiveness of human-resource management						X

2.5 In your view, are the SRSP technical support measures efficient (in terms of being rapid, timely and cost-effective actions) in achieving the objectives of the Programme compared to other EU, national or local interventions?

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; or (5) to the fullest extent. Select "don't know" if you don't know or you have no opinion.

	1	2	3	4	5	Don't know
Compared to other EU interventions				X		
Compared to national interventions		X				
Compared to local interventions						X

2.6 To what extent do the SRSP technical support measures add value, compared to what Member States could achieve on their own at national, regional and/or local levels?

Provide your best estimate from 1 to 5 based on the following scale: (1) not at all; (2) to a limited extent; (3) to some extent; (4) to a high extent; and (5) to the fullest extent. Select "don't know" if you do not know or you have no opinion.

	1	2	3	4	5	Don't know
Contribute to address cross-border or Union-wide challenges						X
Bring complementarity and synergy (ies) with other programmes				X		
Contribute to the sharing of good practices					X	
Promote mutual trust between Member States and the Commission			X			
Promote cooperation among Member States			X			

2.7 If you wish to add further information — within the scope of this questionnaire — please feel free to do so here.

1500 character(s) maximum

Several obstacles hinder the development of the personal and household services (PHS) and imply that, without supporting policies, formal PHS activities would not be developed adequately or successfully. There is a need for tailor-made support to help Member States from preparation and design to implementation of the reforms targeting the PHS sector. In this regard, EFSI welcomed the SRSP. So far only one Member States requested its support to conduct a spending review on one PHS policy instrument, with constructive outcomes. Instead, at least three Member States

have launched an in-depth reflection on how they could support their PHS sectors without turning to the SRSP. These countries encountered difficulties in identifying sources of relevant expertise and in assessing the effectiveness of policy measures to be illustrated by concrete European practices and examples. Therefore, EFSI calls for a wider promotion of the possibilities offered by the SRSP to national public authorities. EFSI highlights the fundamental role that the Program should play in increasing public support to the PHS sector, while stressing all related direct and indirect social benefits. In addition, it would be beneficial for the Commission to rely on existing experts' networks and to inform Member States on the available pool of expertise which could easily be activated. In this regard, the network developed within the Ad-PHS project (VS/2018/0344) could be mobilized by the Commission.

About you

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