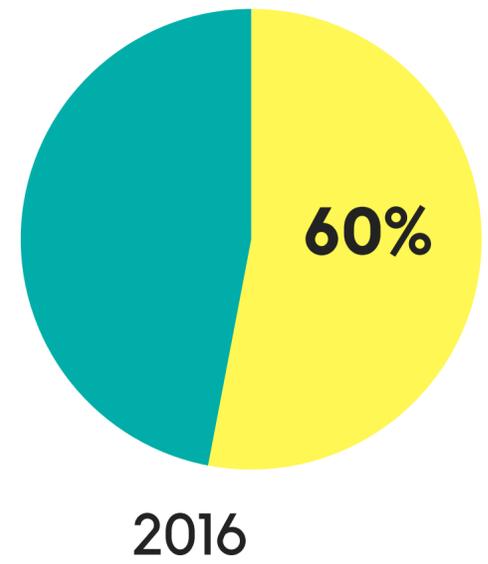
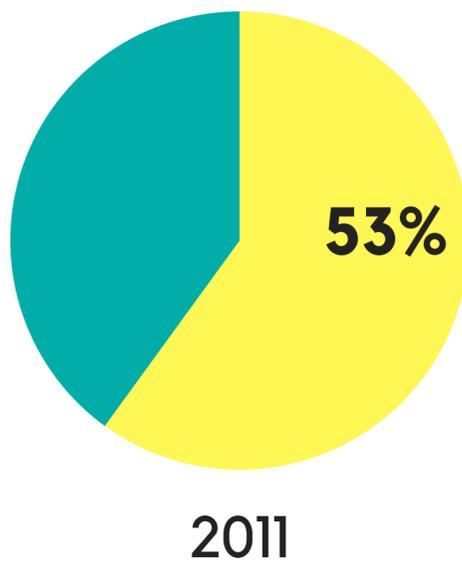
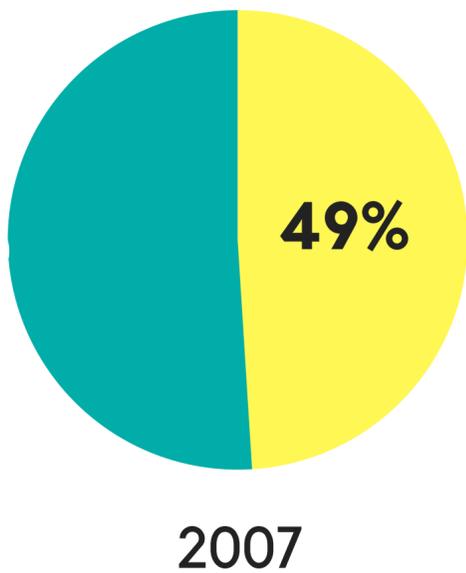


# Personal & household services

## A necessary key tool for users' work-life balance



The latest European Quality of Life Surveys (EQLS) survey revealed that WLB dissatisfaction grew during the past decade by **11%**

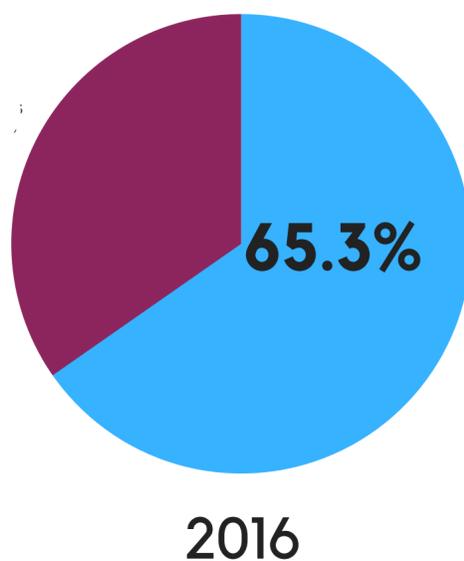
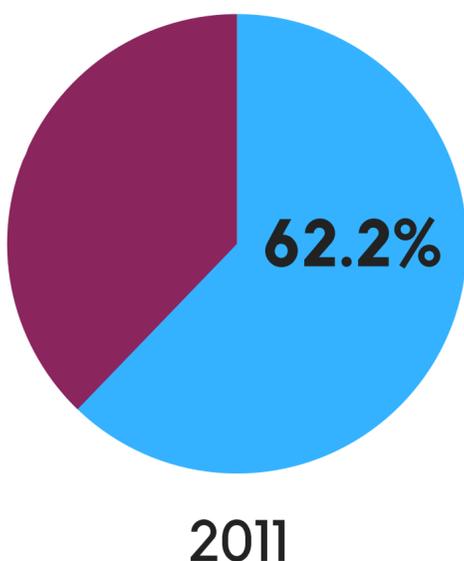


Among the respondents, 2/3 of women under 34 claim to be too tired for work to do household jobs.

**62%** of **women** were too tired from work to do household jobs in 2016.

**57%** of **men** were too tired from work to do household jobs in the same year.

SOURCE: EUROFOUND, EQLS SURVEY 2016.



**+3.1%**

**Women's participation in the labour market expands across Europe**

SOURCE: EUROSTAT.

In 2016, **42,7%** of women in part-time employment mentioned family responsibilities and the need to provide childcare or incapacitated adults services as the main reasons of their part-time job.



In 2016,

**40%** of women were involved in caring for children.

Compared to,

**32%** of men.

**20%** of women were involved in caring for disabled or infirm relatives.

Compared to,

**15%** of men.

SOURCE: EUROFOUND, EQLS SURVEY 2016.

## PHS to the benefit of a better WLB

In this context, the provision of **Personal and Household Services** is of crucial importance. They allow EU citizens to **outsource certain tasks** and to save time to do other activities or to properly take care of their relatives, so that they do not have to favour one sphere at the expense of the other one.



PHS : a broad range of activities that contribute to well-being in the home of families and individuals: child care (CC), long term care (LTC) for the elderly and for persons with disabilities, cleaning, remedial classes, home repairs, gardening, ICT support, etc..



For every purchased hour of household services through the RUT tax deduction, married women - aged 22-25 - gained **1.8 hours**, of which **60%** is used for paid work

SOURCE: HALLDEN, 2014.



**17,8%** of Service Vouchers' users used it to better combine private and professional life

SOURCE: IDEA CONSULT, 2011.



**71%** of HR pre-financed CESU are used to access childcare services.

SOURCE: APECESU, 2013.