Innovation in Personal and Household Services

Tuesday, 29 January 2019

EESC - Rue Belliard 99-101, 1000 Brussels
Room JDE63

Language: ENGLISH

08.30 – 09.00 Registration of participants and welcome coffee

09.00 – 09.20 WELCOME MESSAGES

- Jacques Glorieux, Co-President of the Consultative Commission on Industrial Change (CCMI) of the EESC
- Philippe Symons, President of the European Federation for Services to Individuals (EFSI)

09.20 – 09.30 INNOVATION IN THE PHS SECTOR

- Aurélie Decker, Director of the European Federation for Services to Individuals (EFSI)

09.30 – 11.30 DIGITAL REVOLUTION MEETS PHS. WHAT’S NEXT?

Moderator: Delphine Chilese-Lemarinier, European Affairs Delegate, Edenred

- Dirk Jarré, Delegate representative of the Consultative Commission on Industrial Change (CCMI) of the EESC and President of the European Federation for Older Persons (EURAG)
- Dr. Malcom Fisk, Senior Research Fellow at De Montfort University, Leader of the PROGRESSIVE project addressing “standards around ICT for active and healthy ageing”
- Didier Humbert, Co-founder of Ogust
- Irene Mandl, Head of the Employment Unit, European Foundation for the Improvement of Living and Working Conditions (Eurofound)
- Michael Harty, Founder of Home Care Direct
- Thorkild Holmboe-Hay, Policy and Communication Adviser within the Danish trade union 3F

Discussion with the audience
11.30 – 12.30 INNOVATING STATISTICS ON THE PHS SECTOR

**Moderator:** Aurélie Decker, Director of the European Federation for Services to Individuals (EFSI)
- Jean-François Lebrun, Co-author of the PHS industry monitor, PHS sector expert
- Michael Mietzner, Statistical Methodologist, Eurostat, Directorate B – Methodology; Dissemination; Cooperation in the European Statistical System
- David Hunter, Senior Consultant and Managing Director, StatClass Sàrl

Discussion with the audience

12.30 – 14.00 Lunch break

14.00 – 14.15 THE AD-PHS PROJECT
- Asel Kadyrbaeva, Research and Development Officer, European Association of Service providers for Persons with Disabilities (EASPD)

14.15 – 15.45 INNOVATION IN PHS: PREVENTION OF RISKS POSED BY DANGEROUS SUBSTANCES

**Moderator:** Ben Broeckx, Director Public Benefits, Sodexo
- Lothar Lieck, Senior project manager, Prevention and Research Unit within the European Agency for Safety and Health at Work (EU-OSHA)
- Ana Catalina Ramirez, Technical Specialist, Occupational Health and Safety, International Labour Organisation (ILO)
- Grace Papa, Regional Secretary, ACV-CSC, Member of the European Federation of Food, Agriculture and Tourism Trade Unions (EFFAT) and Member of the Executive Committee of the International Domestic Workers Federation (IDWF)
- Liesbet Everaert, Unit Manager, Start People Services
- Bea De Greef, Head of Prevention, Start People Services

Discussion with the audience

15.45 – 17.00 CONCLUDING PANEL: SUPPORTING INNOVATION IN PHS, WHAT ROLE FOR PUBLIC AUTHORITIES?

- Nicholas Costello, Deputy Head of unit E.1 “Job creation” within the European Commission’s Directorate for Employment, social affairs and inclusion
- Maria Gabriela Zoană, Member of the European Parliament, Shadow rapporteur of the report “Care Services for improved gender equality”
- Jean-Pierre Haber, Delegate representative of the Consultative Commission on Industrial Change (CCMI) of the EESC- Co-rapporteur of the opinion “Economic, technological and social changes in advanced services for the elderly”
- Aurélie Decker, Director of the European Federation for Services to Individuals (EFSI)

Discussion with the audience