

Brussels, 29 January 2019

EUROPEAN CONFERENCE

ON PERSONAL AND HOUSEHOLD SERVICES

#8PHSconfEU

Organised by:

EFSI

European Federation
for Services to Individuals



Comité économique et social européen
European Economic and Social Committee

Innovation in Personal and Household Services

Tuesday, 29 January 2019

EESC - Rue Belliard 99-101, 1000 Brussels

Room JDE63

Language: ENGLISH

08.30 – 09.00 Registration of participants and welcome coffee

09.00 – 09.20 WELCOME MESSAGES

- **Jacques Glorieux**, Co-President of the Consultative Commission on Industrial Change (CCMI) of the EESC
- **Philippe Symons**, President of the European Federation for Services to Individuals (EFSI)

09.20 – 09.30 INNOVATION IN THE PHS SECTOR

- **Aurélie Decker**, Director of the European Federation for Services to Individuals (EFSI)

09.30 – 11.30 DIGITAL REVOLUTION MEETS PHS. WHAT'S NEXT ?

Moderator : Delphine Chilesse-Lemarinier, European Affairs Delegate, Edenred

- **Dirk Jarré**, Delegate representative of the Consultative Commission on Industrial Change (CCMI) of the EESC and President of the European Federation for Older Persons (EURAG)
- **Dr. Malcom Fisk**, Senior Research Fellow at De Montfort University, Leader of the PROGRESSIVE project addressing “standards around ICT for active and healthy ageing”
- **Didier Humbert**, Co-founder of Ogust
- **Irene Mandl**, Head of the Employment Unit, European Foundation for the Improvement of Living and Working Conditions (Eurofound)
- **Michael Harty**, Founder of Home Care Direct
- **Thorkild Holmboe-Hay**, Policy and Communication Adviser within the Danish trade union 3F

Discussion with the audience

11.30 – 12.30 INNOVATING STATISTICS ON THE PHS SECTOR

Moderator : Aurélie Decker, Director of the European Federation for Services to Individuals (EFSI)

- **Jean-François Lebrun**, Co-author of the PHS industry monitor, PHS sector expert
- **Michael Mietzner**, Statistical Methodologist, Eurostat, Directorate B – Methodology; Dissemination; Cooperation in the European Statistical System
- **David Hunter**, Senior Consultant and Managing Director, StatClass Sàrl

Discussion with the audience

12.30 – 14.00 Lunch break

14.00 – 14.15 THE AD-PHS PROJECT

- **Asel Kadyrbaeva**, Research and Development Officer, European Association of Service providers for Persons with Disabilities (EASPD)

14.15 – 15.45 INNOVATION IN PHS: PREVENTION OF RISKS POSED BY DANGEROUS SUBSTANCES

Moderator : Ben Broeckx, Director Public Benefits, Sodexo

- **Lothar Lieck**, Senior project manager, Prevention and Research Unit within the European Agency for Safety and Health at Work (EU-OSHA)
- **Ana Catalina Ramirez**, Technical Specialist, Occupational Health and Safety, International Labour Organisation (ILO)
- **Grace Papa**, Regional Secretary, ACV-CSC, Member of the European Federation of Food, Agriculture and Tourism Trade Unions (EFFAT) and Member of the Executive Committee of the International Domestic Workers Federation (IDWF)
- **Liesbet Everaert**, Unit Manager, Start People Services
- **Bea De Greef**, Head of Prevention, Start People Services

Discussion with the audience

15.45 – 17.00 CONCLUDING PANEL: SUPPORTING INNOVATION IN PHS, WHAT ROLE FOR PUBLIC AUTHORITIES?

- **Nicholas Costello**, Deputy Head of unit E.1 “Job creation” within the European Commission’s Directorate for Employment, social affairs and inclusion
- **Maria Gabriela Zoană**, Member of the European Parliament, Shadow rapporteur of the report “*Care Services for improved gender equality*”
- **Jean-Pierre Haber**, Delegate representative of the Consultative Commission on Industrial Change (CCMI) of the EESC- Co-rapporteur of the opinion “*Economic, technological and social changes in advanced services for the elderly*”
- **Aurélie Decker**, Director of the European Federation for Services to Individuals (EFSI)

Discussion with the audience