



Brussels, 7 November 2016

7TH EUROPEAN CONFERENCE

ON PERSONAL AND HOUSEHOLD SERVICES

Organised by

EFSI
European Federation
for Services to Individuals



European Economic and Social Committee

Personal and Household Services in Europe :

What new challenges for Businesses ?

EESC premises – Room VM3

Rue Van Maerlant 2, 1040 Brussels

10.15 – 11.00 Registration of participants and welcome coffee

11.00 – 11.30 WELCOME MESSAGES

- **Lucie STUDNICNA**, President of the Consultative Commission on Industrial Change (CCMI) of the EESC
- **Dirk JARRÉ**, Delegate representative of the Consultative Commission on Industrial Change (CCMI) of the EESC
- **Nicholas COSTELLO**, Deputy head of unit “Job creation”, European Commission’s DG EMPL
- **Aurélie DECKER**, Director of the European Federation for Services to Individuals (EFISI)

11.30 – 12.30 ICT TOOLS IN PERSONAL AND HOUSEHOLD SERVICES:
SEIZING NEW BUSINESS OPPORTUNITIES

Moderator : *Annette ANGERMANN*, VDI/VDE Innovation and Technik GmbH

- **Peter WINTLEV-JENSEN**, Unit Digital Social Platforms, DG CONNECT, European Commission
- **Nicolas HURTIGER**, Founding President of Senior Company and member of FESP’s working group on the development of PHS in a digital environment
- **Didier CHATEAU**, President, Générale des Services

Discussion

12.30 – 14.00 Lunch break

14.00 – 15.00 **HOME CARE AND HOUSEHOLD SERVICES INDUSTRY IN EUROPE :**
HOW TO TACKLE THE UNFAIR COMPETITION OF UNDECLARED WORK ?

Moderator : Adam ROGALEWSKI, EESC member, Group II, International officer and Expert in European Relations at All-Poland Alliance of Trade Unions (OPZZ)

- **Georgi PIRINSKI**, Member of the European Parliament (Bulgaria, S&D)
- **Jackie MORIN**, Head of unit “Free movement of workers, EURES”, DG EMPL, European Commission
- **Greg RENDERS**, Manager Public Benefits, Sodexo

Discussion

15.00 – 16.00 **ON THE PATH TO QUALITY JOBS. THE ORGANISATION OF PHS WORKERS AND EMPLOYERS**

Moderator : Kerstin HOWALD, Secretary of the Tourism Sector, European Federation for Food, Agriculture and Tourism Trade Unions (EFFAT)

- **Claire HOBDEN**, International Labour Organisation (ILO)
- **Eric SCHNEIDER**, Development Director, O2, France
- **Grace PAPA**, Regional Secretary, Confederation of Christian Trade Unions (CSC-ACV), Belgium

Discussion

16.00 – 16.20 **CONCLUSIONS**

- **Jean-François LEBRUN**, European Commission’s DG EMPL expert seconded to the Directorate General of the Treasury, Ministry of Finance, France